Eudora v5.2.1 Secure POP Configuration Settings for Macintosh-based PC for HMS Local and Remote Usage

Overview
Harvard Medical School (HMS) recently made some adjustments to allow students the ability of accessing their HMS student email remotely with a desktop email client. Students may now use a secure protocol from outside of the HMS network. HMS assumes that students will have an Internet Service Provider to access the World Wide Web. This document is provided as a resource. Technical support is available only for the web-based email client, Outlook Web Access (OWA).

Special Considerations
- This document has been tested with Eudora 5.21 with Mac OS X (10.2.6)
- When configuring your account settings, use your primary student email address rather than an alias.
- Pre-doctoral students entering medical school as of Fall, 2004 will use the following official student email address: firstname_lastname@hms.harvard.edu for HMS/DMS/HST and firstname_lastname@hsdm.harvard.edu for HSDM. All other pre-doctoral students will follow the format of firstname_lastname@student.hms.harvard.edu

Step-by-Step Configuration Instructions

- NOTE: If you have an anti-virus application such as Symantec’s Norton Anti-virus, disable the outbound email scanning option.

Step 1: Launch Eudora 5.2.1. Select the Eudora menu and choose Preferences.

Step 2: Click the Getting Started icon in the Settings dialog box. Enter the following:
Username: Your eCommons username (your initials followed by a number)
Mail Server: email.med.harvard.edu
Real name: your first name and last name
SMTP Server: email.med.harvard.edu
Return Address: Your Official Student Email Address dependent upon your entering year*

*NOTE: If you have an anti-virus application such as Symantec’s Norton Anti-virus, disable the outbound email scanning option.
Step 3: Click the Checking Mail icon and verify the following fields that should be automatically populated after having completed the Getting Started settings:

Username: Your eCommons username (typically your initials followed by a number)
Mail Host: email.med.harvard.edu
Mail Protocol: POP
Authentication: Passwords
Leave mail on server: ✓ (optional)
Delete from server when emptied from trash: ✓ (optional and simplifies your maintenance)

Step 4: Click the Sending Mail icon. Verify and/or select the following fields:

Return address: Your Official Email Address dependent upon your entering year*
Default Domain: email.med.harvard.edu
SMTP server: email.med.harvard.edu
Select the checkbox for ✓ Allow authorization
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Settings

Server
Return Address: rise_riyo@student.hms.harvard.edu
(You only need to fill this in if it’s different from Username@MailServer.)
Default Domain: email.med.harvard.edu
(This will be added to addresses you type that don’t have domains on them.)
SMTP Server: email.med.harvard.edu
(You only need to fill this in if it’s different from checking mail server.)

Connection
☑ Immediate send
☐ Send on check
☑ Use separate thread for sending

Message
☑ Fix curly quotes
☑ Keep copies
☐ Automatically Fcc to original mailbox

ja, to, sm, do: rriyo, 9/1/2004
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Step 5: Click on the SSL icon in the Settings dialog box. Verify/select the following:

SSL for POP: Required (Alternate Port)
SSL for SMTP: Required (TLS)

Click OK button.

Congratulations! You have completed the Eudora v5.2.1 Secure POP configuration process for a Macintosh-based PC. As always there are a number of optional configuration settings that you may choose to utilize or not, at your discretion. The information presented here represents the minimal configuration requirements to successful engage in the HMS Secure POP environment.